

CYBERWORLD

BROADBAND

ADSL

Please complete the following forms and Fax to (07) 40 985060

Or

Mail to PO.Box 96 Port Douglas 4877

Customer Details

Title	First Name	Surname		
Company Name(if applicable)				
Address(physical location of ADSL connection)		Suburb	State	PostCode
Phone/Mobile	Phone number ADSL will be on		Fax	

Account Details

User Name (up to 8 lower/uppercase, no spaces)	Second choice Username (if first is unavailable)
Password (must be at least 5 characters and a combination of letters and numbers)	

Choose Plan Speed(1), choose Monthly Limits(1) and circle the plan of your choice:

Plan Speed options:

256/64	512/128	512/512	1500/256	8000/383	Monthly Data Limits
\$43.50	\$57.50		\$83		500Mb
\$53.50	\$64.50		\$90		1000Mb
\$60.50	\$71.50		\$97	\$117	3000Mb
\$67.50	\$78.50	\$128	\$104	\$124	5000Mb
\$88.50	\$99.50	\$149	\$125	\$145	10000Mb
	\$134.50	\$184	\$160	\$180	20000Mb
		\$259	\$235	\$255	40000Mb
		\$329	\$305	\$325	60000Mb

Cost Summary

Account Setup Fee	\$	1	4	9	.	0	0
1 Month in advance	\$.		
Total	\$.		

Terms and Conditions

Please read the following carefully.

- Cyberworld Broadband is not available in all areas or to all telephone lines. To check availability in your area contact Cyberworld 07 40 985133.
- If your application is accepted, Cyberworld will endeavour to provide your Cyberworld Broadband Services as soon as is possible, but it cannot guarantee availability or date of commencement.
- You are entering into a contract for a minimum of twelve (12) months.
- If you cancel before your telephone line has been provisioned for the Cyberworld Broadband Services, you will be liable for a cancellation fee of \$149.00, in addition to any charges or expenses Cyberworld has incurred. If you cancel at any time after that, you will be liable to pay the amount of the monthly charges for the whole of the plan period (or the balance of the Plan Period then remaining), plus any other charges incurred up to the time of cancellation.
- You can change your Plan at any time (subject to an administration charge of \$40.00).
- You may install the modem yourself or take advantage of the installation services offered by Cyberworld. Additional charges apply if additional equipment or work is required.
- The monthly charge includes a download allowance of data per Month. Additional usage above that allowance will be charged at the Excess Usage Rate listed below:

Plan Name	Excess Usage Rate
256/64	9c/MB
512/128	9c/MB
512/512	7c/MB
1500/256	6c/MB
8000/384	6c/MB

- ‘Excess MB’ charges apply for amounts of data in excess of the allowance, downloaded by you, in any month. (There is no charge for data uploads unless rate exceeds 2.75:1).
- Minimum total cost is: Monthly Fee * 12 + setup charges.
- Data transmission speeds are shown as ‘downstream/upstream’ speeds. For example: 256/64 refers to a speed of 256 kbps for downloads to you computer, and 64 kbps for uploads from your computer.
- If you purchase a modem from Cyberworld, upon complete payment of setup fees, the modem becomes your property.
- With Cyberworld Broadband you will be assigned a static IP address with the option of up to 6 static IP addresses per connection.
- If your telephone line is cancelled or transferred to another name, you will lose your Cyberworld Broadband connection.
- If you move, Cyberworld will endeavour to relocate your Cyberworld Broadband services (subject to availability in your new area and to regional charges if applicable), and require notification of no less than 10 days in advance of ADSL movement.
- The original operating systems disks or CD’s that come with your computer may be required during the installation process.
- All charges are inclusive of GST, unless otherwise stated.
- All invoices/bills must be paid by the due date stated on the invoice/bill or you may incur an overdue charge of 2.5%. If the invoice remains overdue for more than a month or 30 days, your service will be terminated and you will be liable for all charges stated in these terms.

By signing below you accept the following:

1. You apply to Cyberworld to provide to you Broadband ADSL2+ Internet Access under the terms specified in this application.
2. You declare that you are over the age of 18 and that you are the account holder for the telephone number to which the service is to be connected.
3. You acknowledge that Cyberworld is not obliged to accept this application, but if it does so, you are entering into an agreement for a *minimum of twelve (12) months*.
4. The Plan Period and monthly charges will commence on the day on which the account is activated.
5. You authorise Cyberworld, on your behalf, if it is necessary to do so, to obtain information from your existing telecommunications provider, to complete and sign documentation and to take all steps necessary to give effect to this application.

Name:.....Signed:.....

Date:...../...../.....

Office Use Only:	
Accepted by: <input style="width: 150px;" type="text"/>	Date: <input style="width: 100px;" type="text"/>